



No.	Question	Answer
1	What can I do with the Mobile App?	<p>You can listen to the latest sermon recordings, read the bulletins and get notified of the latest church events through the Mobile App.</p> <p>You can join a group to have a deeper bonding with the group members.</p>
2	Is the Mobile App free of charge?	<p>Yes. It is a free Mobile App.</p>
3	What kind of phones can be installed with the mobile App?	<ul style="list-style-type: none"> <li>- Android (5.0 and above) phones and tablets</li> <li>- iOS (9.0 and above) phones only</li> <li>- You can access via a PC browser as well.</li> </ul>
4	How to download and install the Mobile App?	<p><b>Android</b> – go to Play Store and search ‘Grace S.C.C. Church’</p> <p>Or scan the following QR code</p>  <p><b>iOS</b> – go to App Store and search ‘Grace S.C.C. Church’</p> <p>Or scan the following QR code</p>  <p><b>PC Browser</b> – open your browser and visit <a href="https://www.oikos.com/webapp/">https://www.oikos.com/webapp/</a> search ‘Grace S.C.C. church’</p>
5	Can I choose my own login ID and password?	<p>Yes. Please use a valid email as your login ID and enter a password of your choice during the sign-up step.</p> <p>In case you forgot your password, you could reset it from the Mobile App.</p> <p>Please set your profile name to a “more friendly” one, so that the other members can recognize and add you as friends for easy communications.</p>
6	Why do I have to register an account with the Mobile App?	<p>By registering your account, you can unlock other features which are restricted to registered accounts.</p>

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7	I am prompted to verify my account. Why?	<p>A verified account will be given access to restricted contents (e.g. Mission prayer news). Ask your cell group leaders/congregation chairperson for the 'Secret Word' and enter it in the Mobile App.</p> <p>In general, you just need to verify your account once.</p>
8	Am I allowed to post photos or comments in the Mobile App?	<p>You are allowed to post photos, documents, prayers etc. within your joined groups.</p> <p>Only Church Leaders and administration staff are allowed to post at the church-wide level. We will review this arrangement periodically.</p> <p><b><i>You are reminded that every comment or posting is to build up one another and not to harm one another.</i></b></p>